

**PUBLIC QUESTIONNAIRE ON 2008 - 2013 STRATEGIC
PLAN - THE KENYA POLICE**

This questionnaire has been developed to engage the Public in the development of the Kenya Police Strategic Plan for the period 2008 - 2013. Apart from being part of the wider Public Sector reform, the 2008 - 2013 Kenya Police Strategic Plan is also aimed to coincide with commencement of the implementation of Vision 2030 currently under preparation. By agreeing to give your enviable contribution through this questionnaire, you will greatly be helping to shape the quality of Kenya Police Services not only to benefit you as an individual but also the general populace.

Female Male..... Age.....Residence ofOccupation.....

Have been a victim of Crime?

1. In the past one year have you been a victim of a crime?
a) Yes b) No c) Can't remember
2. If yes, have you reported this to the Police?
a) Yes b) No c) Can't remember
3. Have you ever been a victim of a crime in your life
a) Yes b) No c) Can't remember
4. If yes, have you made any Police report?
a) Yes b) No c) Can't remember

Community Policing

5. Is there Community Policing in the area where you live?
a) Yes b) No c) Not sure
6. If yes, have you joined the scheme?
a) Yes b) No
7. If it is there, has it helped to improve security in your neighborhood?
a) Yes b) No

8. If not, what is the source of failure?

- i) Members of low integrity in the committee(s)
- ii) Too much influence by local politicians
- iii) Members of committees not known by the public
- iv) Concept not fully /effectively marketed to the public
- v) Any other.....

9. What would you recommend to be introduced to make community policing more effective?

Nature of crime(s) in your neighborhood

10. People selling or taking illicit drugs?

- a) Yes b) No c) Not sure

11. Motor vehicle and vehicle component theft?

- a) Yes b) No c) Not sure

12. House break-in?

- a) Yes b) No c) Not sure

13. Domestic Violence

- a) Yes b) No c) Not sure

14. Rape and attempted Rape

- a) Yes b) No c) Not sure

15. Mugging and petty thieves

- a) Yes b) No c) Not sure

16. Carjacking

- a) Yes b) No c) Not sure

17. How did you become aware of crimes occurring in your neighborhood?

- a. I am a victim
- b. I am a witness
- c. Discussions with neighbors and friends
- d. Through the local police
- e. Through newspapers, television, radio, church, barazas
- f. Others _____

Opinion about level of Security in your neighborhood

18. Are you satisfied with the level of security in your neighborhood?

- a) Extremely satisfied
- b) Dissatisfied
- c) Moderately satisfied
- d) Satisfied
- e) Very satisfied

19. Are you worried about the occurrence of crimes in your neighborhood?

- a) Extremely worried
- b) Not worried
- c) Moderately worried
- d) Don't know

20. In the last one year, have your worries increased?

- a) Yes b) No

21. As a result of your worries have you planned to move to another neighborhood?
a) Yes b) No

Police Visibility & Response

22. In the past one year, have the police been seen regularly in your neighborhood?
a) Yes b) No c) Not sure

23. In general are you satisfied with the police who serve in your neighborhood?
a) Extremely satisfied
b) Dissatisfied
c) Moderately satisfied
d) Satisfied
e) Very satisfied

24. Have you ever called the Police to report a crime, road accident, theft or the presence of suspicious persons in your neighborhood?
a) Yes b) No

25. If the answer is yes, in your estimation how long did the Police take to arrive at the scene?
a) Less than 5 minutes
b) 5 - 10 minutes
c) 10 - 30 minutes
d) 30 minutes
e) Not sure of time taken
f) Not at all

26. Are you satisfied with the Police response?
a) Yes b) No c) Not sure

27. If yes, is it because of the police response?

- a) Is concerned about my problem
- b) Act fast
- c) Display high integrity (honesty & professionalism)
- d) Always willing to assist
- e) Is friendly
- f) Other reason.....

28. If no, is it because the police:-

- a) Is not concerned about my problem
- b) Slow to respond
- c) Display low integrity (dishonesty and corruption)
- d) Do not always assist me
- e) Are rude
- f) Other reasons.....

Reporting Crime

29. Would you make a police report if a crime has been committed against you?

- a) Yes
- b) No

30. If yes, is it because you want to-

- a) Apprehend the criminals
- b) Make insurance claims
- c) Ensure the police know about the crime
- d) Ensure Police provide better services
- e) Other reasons.....

31. If no, is it because:-
- a) It is not a serious crime
 - b) Police will not be willing to assist
 - c) Too much of a bother to report
 - d) Other reason.....

32. Would you make a police report if you witnessed a crime?

33. If no is it because
- a) It is not a serious crime
 - b) Not my business
 - c) Police will not be able to anything
 - d) Police will not assist
 - e) Too much of a bother to report
 - f) Other reasons.....

Offering bribe

34. If you exceed the speed limit while driving and are stopped by the police, would you offer to bribe the officer rather than appear in court to answer charges?

- a) Yes
- b) No

35. If yes, is it because
- a) Attending court is troublesome
 - b) Police request for it
 - c) Amount of bond is high
 - d) Other reason(s)

36. Are you satisfied with the Police Performance in the following areas?

- i) Maintaining Law and Order
- ii) Crime Prevention
- iii) Customer Service
- iv) Drug related crimes
- v) Gang related and organized crimes
- vi) Robbery and Theft
- vii) Violent Crime (murder, rape, grievous assault)
- viii) Carjacking
- xi) Commercial crime (Fraud, forgery)

37. Choose any three of these areas which you think the Police should concentrate on in the performance of their duties:

- Maintaining Law and Order
- Crime Prevention
- Community Policing
- Customer Service
- Gang related and Organized Crime
- Robbery and Theft
- Violent Crimes
- Commercial crime

Any other area not covered

Recommendation(s)

Thank you